Plan:

?? Introduction of resources persons who are attending the workshop, i.e, MO Social Services and Mental Health Division Directors, etc.

?? Brief overview of national and state statistics regarding utilization of mental health and social services by Hispanic Americans with special focus on counties experiencing recent rapid in-migration of Hispanic immigrants (10-15 minutes).

?? Break into work groups (3-5) to examine how to change existing services and develop new culturally competent services. (30 minutes)

**Focus A:** Assessing existing services

Group 1: What are the barriers to service for Hispanic families in Missouri?

**Focus B:** Changing existing services:

Group 2: How do we market services to Hispanic population?

Group 3: How do we increase cultural competency among service providers?

**Focus C:** Develop culturally competent services

Group 4: How do we implement service models that complement Hispanic cultures and strengthen Hispanic families/individuals?

Group 5: How do we stimulate leadership within Hispanic community regarding service provision?

?? Small groups report to large group (15 minutes)

?? Concluding discussion (15 minutes)

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1 If there are not enough persons in attendance to create 5 groups we will do 3 instead. There will be one group for each focus area. Focus B & C group will then choice which question they want to address.